

Educational Support

As we enter this new phase, with school closure and pupils learning remotely, I want to reassure you of the continued academic support offered by the school.

In light of current circumstances in Cornwall, whilst school is suspended, our current approach to Teaching and Learning in the Senior Schools is through a range of online learning platforms and applications, most of which are accessible through RMunify with which the pupils are already familiar. These platforms are where our students access the curriculum through teaching videos, assignments, question and answer streams and can also upload their work and receive feedback. These are monitored by our teachers.

We are planning for each teacher to make contact with their groups for each lesson of the timetable by posting work for that lesson, being available to answer queries and providing feedback. Feedback will take a variety of forms using a number of pedagogical strategies. There may be times when the Head of Department or a Cover teacher takes over this role. In order to maintain a sense of order and normality, pupils should continue to follow their new timetable although we recognise that this may not always be possible due to their health situation or the availability of shared computing resources.

Students can contact their teachers in Microsoft Teams or by e-mail. It is likely that the volume of e-mails will be high, which may mean that staff may choose to respond to common questions through the post facility in Microsoft Teams rather than sending individual replies to e-mails.

This will be a tricky time for our whole community and academic staff will be understanding as the students are transitioning and adapting to remote learning. We hope that this period of independent working will help children to develop personal resilience and problem solving skills as they work in their home environment. We will endeavour to support them as best we can and help them to make progress in their academic studies.

Individual teachers may contact you by email, if they have concerns about the lack of work or quality of work which your child is producing. We will be following our normal tracking procedures with the academic team overseeing your child's progress. We will continue to use our commendations and warnings during this time to help reinforce the importance of the work they are completing. This will also help to give you some useful feedback.

If you have any concerns about the academic progress of your child, then please do contact your child's tutor in the normal way.

Kind regards

Shaun Pope
 Deputy Head (Academic)

Key contact information

Issue	Email	Phone
Remote access/IT issues	ITsupport@truroschoo.com	
Problems accessing the Everest Portal	everestadmin@truroschoo.com	
Main Reception	enquiries@truroschoo.com	01872 272763