



Website Privacy and Cookies Policy

*A copy of this policy is published in the following area:
The school's website*

Date reviewed: June 2019

Date for review: June 2020

Reviewed by: Carla Lamb, Marketing Manager

A. Introduction and Purpose

This privacy policy sets out how Truro School uses and protects any information that you give Truro School when you use this website.

Truro School is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Truro School may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 11/06/2019.

B. What we collect

The Truro School website features various contact forms where users are able to provide data. These forms are classed in three categories and are used for the purposes of:

Category A – Admissions Database

- Digital prospectus requests
- Hard-copy (postal) prospectus requests

Category B – School Events

- For website users (including existing parents and pupils) to book attendance and tickets at events.

Category C – Alumni and Foundation

- For alumni to book attendance and tickets at events
- For alumni to update their contact details and share further information where preferred

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- For alumni to partake in our 'find a friend' initiative
- For alumni to opt-in to communication from the Truro School Foundation

The data fields are clearly labelled on each form, detailing the information that is being collected.

Category D – Admissions Reminders

- Single Open Event Reminder Requests
- Open Events and Admissions Deadlines Mailing List (Pop-ups)

These are one-field forms that appear on selected pages of the Truro School website. Users are invited to submit their email address to be reminded of upcoming open events and/or admissions deadlines.

The appearance of these forms can vary, either being embedded in the website or appearing as pop-ups.

C. What we do with the information we gather?

Category A – Admissions Database

This information is added to Truro School's secure admissions database through the School Information Management System (SIMS) software.

All contact details provided through these two contact forms permit an initial follow up and this is stated at the point of data entry.

In addition, users may also opt-in to receive information on future Truro School open events and admissions deadlines. All users have the right to ask for their data to be removed from SIMS at any time by emailing admissions@truroschool.com. Truro School will honour this request absolutely. Please allow up to 5 working days for such requests to be actioned.

Category B – School Events

Members of staff at Truro School who are responsible for organising events use this information.

Your information may be shared between Truro School staff in the process of arranging events. For example, your information may be shared with the catering team to help them layout seating plans for meals. Your information may also be shared with the Truro School Finance Department for billing purposes.

Category C – Alumni and Foundation

- (i) Former Pupil Events

When former pupil events are being booked, a note of your attendance at events will be stored on record in Truro School's Alumni Database. Members of staff at Truro School who are responsible for organising alumni events will use your information for planning purposes. Your information may be shared amongst other Truro School staff in the process of arranging events.

(ii) Updating contact details

Alumni are able to update their contact details and share additional information through selected forms on the Truro School website. This information will be added to the Alumni database, overwriting any existing information that the school already holds on the user.

(iii) Find a friend initiative

Alumni are able to partake in our 'find a friend' initiative. By completing this contact form, a user consents for Truro School to send their personal information to a former school friend whom they are seeking to reconnect with (the information receiver). It is then up to the information receiver to decide on whether they wish to reconnect with the user.

(iv) The Truro School Foundation

Alumni are able to opt-in to the Truro School Foundation. During this opt-in process, a user may choose to receive one or both of the following:

- Information on the work of the Truro School Foundation (TSF), including campaign news along with invitations to events and functions. TSF Charity Number: 1070969
- News, invitation and event information from Truro School Former Pupils Association (TSFPA) including the monthly online newsletter and annual magazine. TSFPA Charity Number: 290852

Category D – Admissions Reminders

Data submitted via these single-field forms is sent directly to the admissions team where it is securely stored for future reminder emails as requested.

D. Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- Whenever you are asked to fill in a form on the website, do not tick boxes that request your information to be used for future direct marketing purposes.
- If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at cllcll@truroschoo.com. Please allow up to 5 working days for such requests to be actioned.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please contact cll@truroschool.com.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

E. Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

F. Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

G. Cookies

Cookies enable us to check the number of visitors to the various parts of our website. We collect this information in a way that does not identify anyone, not attempting to find out the identities of anyone visiting our site. We do not associate any cookie data with any personally identifiable information. We will make it clear when we collect personal information and will always explain what we intend to do with it.

What are cookies?

- A cookie is a text file that identifies your computer to the Truro School website.
- Cookies do not identify the individual user.
- Cookies on the Truro School website are strictly not used to collect any personal information.

Cookies we use

Google Analytics –

Used to collect anonymised information about how visitors use our website. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form including, but not limited to, the number of visitors to the site, which pages they visited, which device they use and session duration. You can read the [Overview of privacy at Google](#).

Opt-in Monster -

Opt-in Monster cookies appear on selected pages of the Truro School website.

A cookie is set when a user registers their email address to receive reminders concerning admissions deadlines and open events. The cookie's function is to stop the pop-up from re-appearing.

Alternatively, if a user closes a pop-up, a cookie is set to remember the user's preference and stop another pop-up from reappearing for the remainder of their session.

Cookie Bar –

This cookie remembers if you have previously clicked 'Close Message' on our cookie statement, meaning that the message will not appear again on future visits to the Truro School website.

Cookies Disclaimer

Truro School is not in control of (and is therefore not responsible for) third-party cookies that are located on your web browser (e.g. Google Chrome). To view and select which third-party cookies are active on your browser, please visit:

<http://www.youronlinechoices.com/uk/your-ad-choices>

Opting Out

To opt out of being tracked by Google Analytics, please visit: <https://www.google.com/settings/u/0/ads/authenticated>

Other useful links for cookie consent across the entire internet include:

<http://www.aboutads.info/choices> and/or <http://www.youronlinechoices.com/uk/your-ad-choices>

H. Limitation of liability and disclaimer

We make every effort to update the information on our site, however we make no representations, warranties or guarantees that the information on our site is accurate or up-to-date.

By using the Truro School website, you expect that the school will not be liable for any action taken as a result, direct or otherwise, of content contained or accessed through

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www.truroschool.com. Any statements provided on this website can be checked for accuracy by contacting the school via: <https://www.truroschool.com/contact-truro-school/>

In no event will Truro School be liable for any direct, indirect punitive, incidental, consequential damages arising from the use of the information and materials available from this website.